



Workplaces run best when everyone has the skills to communicate effectively, make sound decisions, and respond constructively to challenges.

Everyday Skills for Impactful Work

Each session features relatable workplace scenarios, interactive discussions, and applied skill building activities that encourage skill development and immediate application!



Say It Better: Communication Skills That Prevent Conflict and Build Trust

April 7, 2026 | 1:00-3:00pm EST

Bouncing Back at Work: Adapting When Outcomes Aren't What You Expected

May 13, 2026 | 1:00-3:00pm EST

From Gut Reactions to Smart Decisions: Critical Thinking at Work

Sept 30, 2026 | 1:00-3:00pm EST

Breaking the Cycle: Turn Hindsight into Foresight - You Want to See it Before it Happens

Nov 10, 2026 | 1:00-3:00pm EST

Individual Webinars

- Private Professional Service Clients only: \$50 per person
- Regular Price: \$60 per person

Bundle of all 4 webinars

- Private Professional Service Clients only: \$175 per person
- Regular Price: \$215 per person

FOR MORE INFORMATION

WWW.SYSTEMS24-7.COM/WEBINARS/SKILLBUILDING

Practical, interactive sessions with tools that you can use immediately to improve communication, decision-making, and outcomes at work.

Workplaces run best when everyone — regardless of role — has the skills to communicate effectively, make sound decisions, and respond constructively to challenges.

Whether you're new to the workplace, sharpening your soft skills, preparing for a mentorship role, or simply ready to level up, this four-part webinar series is designed for everyone. Each session features relatable workplace scenarios, interactive discussions, and applied skill-building activities that encourage skill development and immediate application. Participants will leave with practical tools they can use every day to improve safety, collaboration, relationships, and outcomes.

BENEFITS OF REGISTERING:

- Reduce workplace incidents and mistakes through better communication and decision-making
- Strengthen engagement and accountability across all roles
- Improve problem-solving and adaptability during change

Webinars will be held online through Adobe Connect. An invitation to join the webinar will be sent a few days before the webinar from Adobe Connect and will include a personalized calendar invitation. We will also email instructions a few days in advance.

WEBINAR 1 : Say It Better: Communication Skills That Prevent Conflict and Build Trust

April 7, 2026 | 1:00-3:00pm EST

Learn how to communicate with clarity, understand your own emotions and the emotions of others, and respond thoughtfully in everyday workplace interactions. Build stronger collaboration, reduce misunderstandings, and prevent small issues from escalating into costly problems.

Skill focus: *effective communication and emotional intelligence*

WEBINAR 2: Bouncing Back at Work: Adapting When Outcomes Aren't What You Expected

May 13, 2026 | 1:00-3:00pm EST

Change and setbacks are inevitable. This session teaches employees how to recover quickly, adapt to shifting priorities, and maintain focus under pressure. Stronger resilience means fewer mistakes, more consistent performance, and a workforce that thrives through uncertainty.

Skill focus: *adaptability and resilience*

WEBINAR 3: From Gut Reactions to Smart Decisions: Critical Thinking at Work

September 30, 2026 | 1:00-3:00pm EST

Equip employees with the tools to break down complex situations, weigh options, and make better decisions—faster. Learn to approach challenges strategically, reduce errors, and contribute to outcomes that benefit both team and organization.

Skill focus: *problem solving and critical thinking*

WEBINAR 4: Breaking the Cycle: Turn Hindsight into Foresight - You Want to See it Before it Happens

November 10, 2026 | 1:00-3:00pm EST

This session teaches employees to analyze past actions, recognize patterns, and make realistic improvements. When teams learn from experience instead of repeating mistakes, productivity, safety, and workplace culture all improve.

Skill focus: *reflective thinking and pattern recognition*

Building Skills: Everyday Skills for Impactful Work



WEBINAR 1 Say It Better: Communication Skills That Prevent Conflict and Build Trust April 7, 2026 1:00-3:00pm EST	WEBINAR 2 Bouncing Back at Work: Adapting When Outcomes Aren't What You Expected May 13, 2026 1:00-3:00pm EST	WEBINAR 3 From Gut Reactions to Smart Decisions: Critical Thinking at Work Sept 30, 2026 1:00-3:00pm EST	WEBINAR 4 Breaking the Cycle: Turn Hindsight into Foresight - You Want to See it Before it Happens Nov 10, 2026 1:00-3:00pm EST
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Registration Options Applicable taxes will apply.

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Registration

Email your completed forms to support@systems24-7.com. Questions? Call us at 1-866-754-8839.

Company Legal Name:	<input type="text"/>	Operating Name:	<input type="text"/>
Street Address:	<input type="text"/>	City:	<input type="text"/>
Province:	<input type="text"/>	Postal Code:	<input type="text"/>
Phone Number & Ext:	<input type="text"/>		
Billing Contact Name:	<input type="text"/>	Billing Contact Email:	<input type="text"/>
Phone Number & Ext:	<input type="text"/>		

Payment is due by credit card (a 3.5% administration fee applies) upon receipt of invoice. To request an alternative payment option, select one: EFT Interac e-Transfer (send to accounting@systems24-7.com)

Attendee Information

Participant 1 Full Name:	<input type="text"/>	Email:	<input type="text"/>
Position:	<input type="text"/>	Registration Type:	<input type="checkbox"/> Bundle <input type="checkbox"/> Single Webinars Only (select) <input type="checkbox"/> Webinar 1 <input type="checkbox"/> Webinar 2 <input type="checkbox"/> Webinar 3 <input type="checkbox"/> Webinar 4
Participant 2 Full Name:	<input type="text"/>	Email:	<input type="text"/>
Position:	<input type="text"/>	Registration Type:	<input type="checkbox"/> Bundle <input type="checkbox"/> Single Webinars Only (select) <input type="checkbox"/> Webinar 1 <input type="checkbox"/> Webinar 2 <input type="checkbox"/> Webinar 3 <input type="checkbox"/> Webinar 4
Participant 3 Full Name:	<input type="text"/>	Email:	<input type="text"/>
Position:	<input type="text"/>	Registration Type:	<input type="checkbox"/> Bundle <input type="checkbox"/> Single Webinars Only (select) <input type="checkbox"/> Webinar 1 <input type="checkbox"/> Webinar 2 <input type="checkbox"/> Webinar 3 <input type="checkbox"/> Webinar 4