

ROOT CAUSES ANALYSIS

Are you getting to the root cause during an investigation?



Root Cause Analysis is a useful process for understanding and solving workplace hazard problems. Figure out what negative events are occurring. Then, look at the complex systems around those problems, and **identify** key points of failure. Finally, **determine** solutions to address those key points, or **root causes**. How do we find root cause? We use the 5 Whys. Asking “Why” helps us dive down into what the real problem is – or the root.